The Highest Rated Security Awareness CBT Solution

Gartner Peer Insights "Voice of the Customer"
Security Awareness Computer-Based Training
Overall Ratings

As of 30 November 2020 — Sorted by overall reviews

Eligible Vendors	Overall Rating	95% Confidence Range (lower – upper)	Overall Reviews
KnowBe4	4.7	4.6 – 4.8	235
Infosec	4.7	4.6 – 4.8	101
Proofpoint	4.5	4.3 – 4.7	85
Kaspersky	4.6	4.5 – 4.7	83
NINJIO	4.8	4.7 – 4.9	58
Terranova Security	4.6	4.5 – 4.8	38
OutThink	5.0	4.7 – 5.0	23
Keepnet Labs	4.6	4.3 – 4.9	18
Security Mentor	4.8	4.5 – 4.9	14
Cofense	4.7	4.4 – 5.0	11
SANS Institute	4.9	4.5 – 5.0	10

4.0 4.5 5.0

Notes: Vendors with greater than or equal to 10 eligible reviews on Gartner Peer Insights in the past one year as of 30 November 2020 are considered eligible vendors. Vendors are listed by overall reviews received for the Overall Rating. In case, two or more vendors have the same number of reviews, then they are listed alphabetically. Number of reviews and ratings as of 30 November 2020. All charts are plotted and labeled to the tenths digit for clarity.

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Source: Gartner (January 2021)

In addition to the overall ratings, Gartner Peer Insights' reviews also give insight into end users' willingness to recommend, as well as their experience in negotiating with the vendor, getting support for the product or service, and their overall implementation effort.

This information can provide you with a firsthand view on what to expect from OutThink.

Industry Validation

OutThink is named a representative vendor* for "... **unique** and **innovative** approach to delivery of security awareness training content to end users across the organization".

Gartner

*Gartner, Market Guide for Security Awareness CBT, Brian Reed, Richard Addiscott, Claude Mandy, July 2020

OutThink is the highest rated security awareness solution, with a perfect 5.0 score**. This score is based on customer reviews independently verified by Gartner.

Gartner peerinsights™

**Gartner Peer Insights, 12 December 2020

OutThink Human Risk Management Platform (SaaS)

★★★★★

Nov 25, 2020

Reviewer Role
CIO

Company Size
50M - 250M USD

Review Source

Beyond security awareness training

— Head Of IT & Cyber Risk in the *Finance Industry*

It's not just better, it's different. Having used a large number of providers in this space over the last few years, OutThink stands head and shoulders above the rest on just about every criteria.

READ FULL REVIEW

OutThink Human Risk Management Platform (SaaS)

★★★★★

Nov 26, 2020

Dec 2, 2020
Security and Risk Management

Company Size
30B + USD

Review Source

A revolution in online information security awareness training!

— Head Of Information Security & Data in the *Finance Industry*

Wow! OutThink are providing an amazing piece of technology that's indistinguishable from magic! The training is individually tailored to each of our employees by their awesome machine learning algorithms and we find out how people feel about security, what their attitudes are. This is super important, because it's what drives their security behaviours.

READ FULL REVIEW

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